

LEARNING FROM LOSSES AUTO

LOCATION:

Highway in rural Utah

CAUSE OF LOSS:

Head-on collision

COST TO REPAIR:

Total loss: Undetermined (\$40,000 for one claim, outstanding for the other)

DETAILS OF LOSS:

A couple was driving to Phoenix for the winter when they were in a head-on collision with another vehicle in Utah. The husband and wife were both seriously injured. The minimum liability limits in Utah are \$25,000, so the alleged responsible party may be underinsured. The customers have a policy with a \$2 million limit, and though it is a Commercial policy the situation would be the same for a Personal Auto Pak.

At this point, the husband's claim for \$40,000 has been settled, but the wife's claim is still outstanding. Once the court sets judgement against the at-fault party, and if that party is underinsured or has no insurance, those remaining amounts will be covered by their Family Security coverage.

LESSONS LEARNED:

Having an auto extension policy can protect you and your family against losses over up to a maximum of \$2 million – if you are involved in a collision with an underinsured or non-insured driver.

